

# Terms & Condition of Quotation

Marshall Pump Systems Ltd (Including CleanStream Water Treatment) offers a clear and transparent quotation system where possible.. These terms are to be read in conjunction with our terms and condition of sale (if a purchase is to be made) and are laid out as follows:

1. For any service or repair work the quotation is our best estimate based on the information we have from a strip & report that we may have carried out or our experience in servicing or repairing this type of equipment.
2. It is an estimate and not a fixed price guarantee, as we may discover further work necessary which it was not reasonable to quote for in the first instance.
3. We will endeavour to notify you if this is the case, but cannot always guarantee to, and your authorisation will be sought prior to any further work being carried out, if at all practicable.
4. All the parts used will be from the original manufacturer, or to the manufacturer's specification, and subject to their standard warranty (usually 12 months).
5. We offer our own 3 month warranty against any faulty workmanship, however as with any new equipment, any failure caused by a condition of service, such as abuse or misuse, will not be covered by any such warranty.
6. This quotation is valid for 30 days only
7. After the 30 day period we reserve the right to charge for the return of the unit or its disposal for repair work (whichever is deemed necessary) or possibly increase the prices if we have seen price rises in that period
8. All prices are subject to the addition of VAT at the current rate
9. Any labour quoted will include travel to and from site, loading and unloading time and time to fully brief the Engineer, not merely our time on site.
10. It may be necessary to add additional costs for carriage in to cover for goods or services. These will be advised where necessary
11. Exclusions may be listed in the quotation but they may not be an exhaustive list. If the item or service is not expressly mentioned in the body of the quotation it will not be covered

If you are unsure about anything covered or not covered in our Sales Quotations, please contact the author of the document for further clarification.